

Iwata Airbrush Limited Warranty

This limited warranty is extended only to the original purchaser of this Airbrush, Airbrush Gun, or Spray Gun when purchased from Anest Iwata-Medea, Inc., an authorized Iwata distributor, or an authorized Iwata seller. For products purchased on Amazon.com, this limited warranty applies only when the product is purchased from one of Iwata's authorized Amazon sellers listed below. Products purchased on Amazon from any other seller are not covered by this limited warranty, even if the product appears to be new, genuine, or sold on an Iwata-branded product detail page.

Anest Iwata-Medea, Inc. warrants eligible products against defects in materials and/or workmanship for a period of FIVE (5) years from the date of purchase. Anest Iwata-Medea, Inc., at its option, will either provide replacement parts, repair, or replace the unit when a valid claim is filed.

A valid warranty claim must include proof of purchase from an authorized Iwata seller. For Amazon purchases, the proof of purchase must identify one of Iwata's authorized Amazon sellers as the seller of record. Amazon order confirmations, invoices, screenshots, or receipts that do not identify an authorized Amazon seller as the seller of record may be rejected.

Authorized Amazon Sellers:

For purchases made on Amazon.com, the following sellers are currently authorized Amazon sellers for purposes of this limited warranty:

- Hyatt's All Things Creative
- Matuska Taxidermy
- EComVentures
- Embellish FX
- National Art Supply
- FineArtStore
- SprayGunner
- TCP Global
- Blick Art Materials
- JB Tools
- Iwata-Medea
- Art Affinity / Texas Art Supply
- Plaza Artist Materials

This list may be updated from time to time by Anest Iwata-Medea, Inc. Warranty eligibility is determined based on the seller of record identified on the customer's Amazon order confirmation or invoice.

Anest Iwata-Medea, Inc. limits warranty coverage for Amazon purchases to authorized Amazon sellers because authorized Amazon sellers are subject to Iwata's quality-control, product-handling, customer-service, and warranty-verification requirements. Products sold by

unauthorized Amazon sellers may not have been stored, handled, packaged, inspected, supported, or sold in accordance with Iwata's authorized seller standards.

Products purchased from unauthorized Amazon sellers may differ materially from products purchased from authorized Amazon sellers because they are not eligible for this limited warranty and may not receive the same authorized-seller support, warranty verification, customer service, product-handling controls, or post-sale assistance provided by Iwata and its authorized Amazon sellers.

Duties of the Owner:

This Airbrush must be operated in accordance with the written instructions furnished with this Airbrush. This warranty shall not excuse the owner from properly maintaining this Airbrush in accordance with the written instructions furnished with this Airbrush. A bill of sale, canceled check, payment record, Amazon order confirmation, or Amazon invoice must be kept to establish the purchase date, warranty period, seller of record, and warranty eligibility. The original carton should be kept in case of warranty return of the unit.

What Is Not Covered Under This Warranty:

1. Damage resulting from improper cleaning or soaking of the Airbrush.
2. Damage caused by misuse or use contrary to the owner's manual and safety guidelines.
3. Damage caused by a lack of normal maintenance.
4. Needles, Nozzles, Internal Seal, Packings, and O-Rings.
5. Use of non-standard Iwata replacement Airbrush components.
6. Products purchased on Amazon.com from sellers other than Iwata's authorized Amazon sellers, including unauthorized third-party marketplace sellers, resellers, liquidators, or sellers whose source, storage, handling, product condition, or warranty eligibility cannot be verified by Anest Iwata-Medea, Inc.
7. Claims that do not involve defective workmanship or materials.

Freight charges on warranty parts or Airbrushes to and from the factory shall be the responsibility of the owner. This warranty does not imply or assume any responsibility for consequential damages that may result from the use, misuse, or lack of routine maintenance of this Airbrush. A cleaning fee and the cost of parts may be charged for Airbrush failures resulting from lack of maintenance. Failure to perform general maintenance, including cleaning, will void this warranty.

Limitations and Exclusive Remedy:

THIS LIMITED WARRANTY IS GIVEN TO THE PURCHASER IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE WARRANTIES OF MERCHANTABILITY OR FITNESS, WHICH ARE LIMITED TO THE DURATION OF THIS WRITTEN WARRANTY. THE REMEDY PROVIDED IN THIS WARRANTY IS EXCLUSIVE AND IS GRANTED IN LIEU OF ALL OTHER REMEDIES. IN NO EVENT WILL ANEST IWATA-MEDEA, INC., BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.